



BEFORE AND AFTER REFINISHING PROCESS.

JM REFINISHING LLC wants to make your refinishing experience efficient and pleasant; this is why we need you to take a couple of minutes to read and follow these simple instructions of Do's and Don'ts for before, during and after the refinishing process. Also, you will find a list of the products we Do and Do Not recommend for cleaning and preserving your refinished surface. If any doubt about this, please contact our office. (856)986-5335

Before refinishing process

Please DO:

- Complete all renovations, repairs or construction in the bathroom before your refinishing appointment.
- If you are having your Bathroom Wall Tiles refinished, please check for missing grout between tiles, this will not be covered during the refinishing process. If you want us to do the grouting-filling job, please contact the office and let us know in advance.
- Collect and clear the bathtub and surrounds from personal items such as soap, shampoo, conditioner and any other containers, shower curtains, shower doors, towels and décor.
- Please use the bathroom facility before our technician arrives (i.e. bathing, taking a shower and other morning routine)
- Dry the bathtub
- During cold weather have the heater on between 70F-75F.
- Make sure there is no leaks on the faucets and pipes in the bathroom.
- Make sure the property has water and electricity
- Please let us know about any areas of concern so we can be extra careful, however any damage caused by masking tape or removing masking is the customer's responsibility.

Please DO NOT:

- Do not schedule or perform, the day of your appointment, any construction in or near the Bathroom or surface to be refinished.

After refinishing process

Please DO:

- Make sure all papers and tapes were removed by our technician from the refinished surface before he leaves the property. Unless our technician states a reason for leaving it.
- Once our technician finishes the refinishing process let it dry for at least 24hrs before using your bathtub or refinished surface.
- Please have payment ready when the process is done. Make sure you receive your Warranty and Invoice paper when you pay. If you are not at the property at the moment our technician finishes, you will receive an email with your warranty.
- On the following day you can install back shower doors, shower curtains and bathtub hardware (If removed).

Please DO NOT:

- Do not use or touch the refinished surface for at least 24hrs.
- Do not use suction-cup bathmats or handles on the refinished surface, this may peel off the paint and will void your warranty. If needed, we can make the bottom of your bathtub textured to make it slip resistant, please call the office to arrange this.
- Do not store soap, shampoo, conditioner and other containers on the corners of the bathtub, this may cause discoloration, mold and eventually paint chipping.
- Do not put any type of tape (blue tape, yellow tape, black tape, duct tape) on the refinished surface for at least 30 days.

JM REFINISHING LLC strongly recommends to our customers not to stay in or near the area we will be refinishing. We handle chemicals with a very strong odor that require proper equipment. We will install a ventilation system on the closest window to suck the air outside and get as much of the fume as possible, but still we recommend not to be in or near the refinishing area while the process is going. If you or any person at the property has any health condition, please call the office and let us know in advance.

Cleaning Products

DO

With a soft sponge:

- Lysol tub and tile cleaner
- Windex
- Fantastik (No bleach)
- Scrubbing Bubbles (No bleach)
- Mr. Clean
- All-purpose Liquid Soap (Ivory, Dawn)



DON'T:

- X** Heavy Scouring Pads
- X** AJAX
- X** Bleach
- X** Lysol
- X** Tilex
- X** Soft Scrub
- X** Lime Away
- X** Any abrasive cleaner

Customer: